9th Special Focus Symposium on ICESKS: Information, Communication and Economic Sciences in the Knowledge Society
Joint Chairs: Prof. Dr.H.C. Vladimir Šimović, Ph.D.\textsuperscript{ab}, and Prof. Damir Boras\textsuperscript{b}, Ph.D.
Faculty of Teacher Education of the University of Zagreb\textsuperscript{a} & ECNSI\textsuperscript{b},
Savska cesta 77, 10000 Zagreb, Croatia, Europe

9:00-9:30 Welcoming Address by Vladimir Šimović

Session I: on Economy, Models, Management, Information and Education
chaired by Wim Smit

9:30-10:00 Modelling Human Behaviour in Economics?
Wim Smit

10:00-10:30 Information Management in Contact Center by Establishing and Using Intermediate Information Point
Roman Domović, Sanja Duk

10:30-11:00 Education for the 21st Century: Visions, Challenges and Opportunities
George E. Lasker

11:30-12:00 Conclusion of the 1st Day of the 9th Special Focus Symposium on ICESKS
Closing Remarks

Wednesday, August 4th, 2010 8:45–12:00 Hall C

Session II: on Visualisation, eLearning, Technology and Business
chaired by Vladimir Šimović

9:30-10:00 Modelling Visualisation In eLearning’s Preparation
Snježana Babić, Vlatka Davidović, Ivan Pogarčić

10:00-10:30 Usage of SNS Networks at University of Shkodra “Luigj Gurakuqi “Albania – Analytical Researching Model
Jozef Bushati, Dibra Gezim, Vladimir Šimović

10:30-11:00 Usage of SNS Networks at University of Shkodra “Luigj Gurakuqi “Albania – Researching Results and Perspectives
Jozef Bushati, Dibra Gezim, Vladimir Šimović

11:30-12:00 Conclusion of the 2nd Day of the 9th Special Focus Symposium on ICESKS,
Final Remarks & Closing