

Tuesday, August 3rd, 2010

8:45–12:00

Hall C

**9th Special Focus Symposium on ICESKS: Information,
Communication and Economic Sciences in the Knowledge Society**

Joint Chairs: Prof. Dr.H.C. Vladimir Šimović, Ph.D.^{ab}, and Prof. Damir Boras^b, Ph.D.
Faculty of Teacher Education of the University of Zagreb^a & ECNSI^b,
Savska cesta 77, 10000 Zagreb, Croatia, Europe

9:00- 9:30 Welcoming Address by *Vladimir Šimović*

Session I: on Economy, Models, Management, Information and Education

chaired by Wim Smit

- 9:30-10:00** **Modelling Human Behaviour in Economics?**
Wim Smit
- 10:00-10:30** **Information Management in Contact Center by Establishing and Using
Intermediate Information Point**
Roman Domović, Sanja Duk
- 10:30-11:00** **Education for the 21st Century: Visions, Challenges and Opportunities**
George E. Lasker
- 11:30-12:00** **Conclusion of the 1st Day of the 9th Special Focus Symposium on ICESKS
Closing Remarks**

Wednesday, August 4th, 2010

8:45–12:00

Hall C

Session II: on Visualisation, eLearning, Technology and Business

chaired by Vladimir Šimović

- 9:30-10:00** **Modelling Visualisation In eLearning's Preparation**
Snježana Babić, Vlatka Davidović, Ivan Pogarčić
- 10:00-10:30** **Usage of SNS Networks at University of Shkodra “Luigj Gurakuqi “Albania –
Analytical Researching Model**
Jozef Bushati, Dibra Gezim, Vladimir Šimović
- 10:30-11:00** **Usage of SNS Networks at University of Shkodra “Luigj Gurakuqi “Albania –
Researching Results and Perspectives**
Jozef Bushati, Dibra Gezim, Vladimir Šimović
- 11:30-12:00** **Conclusion of the 2nd Day of the 9th Special Focus Symposium on ICESKS,
Final Remarks & Closing**