Special Focus Symposium on

Decision Technology and Intelligent Information Systems

Chair: Professor Kurt J. Engemann, Iona College, United States

Mitigating Natural Disasters
Holmes E. Miller, Muhlenberg College, USA
Kurt J. Engemann and Ronald R. Yager, Iona College, USA

Critical Success Factors for CRM Implementation in E-Government
Rory V. O’Connor and Judith Lanigan, Dublin City University, Ireland

Control and Simulation for Securities Corporate Strategy under
Macroeconomic and Financial Environment:
Nomura Securities Corporation and Japanese Financial Market
Yukio Ito, Osaka University of Economics, Japan

What can Relief Organizations Learn from Global Operations Management?
Markus Biehl, York University, Canada

Decision Support Systems for the Quality of Life Industry
Wim Smit, and Jonathan van Deutekom, HAN University, The Netherlands

A Conceptual Model for Explaining the IT Investment Paradox in the Banking Sector
Sarkis J. Khoury, with Erik Rolland, University of California, USA

Decision Making in Operation Systems with Moving Elements
Jerzy Józefczyk and Wojciech Thomas, Wroclaw University of Technology, Poland