

Thursday, August 10, 2006

09:00-12:00

Hall D

**Special Focus Symposium on**  
**Decision Technology and Intelligent Information Systems**

Chair: Professor Kurt J. Engemann, Iona College, United States

**Mitigating Natural Disasters**

Holmes E. Miller, Muhlenberg College, USA

Kurt J. Engemann and Ronald R. Yager, Iona College, USA

**Critical Success Factors for CRM Implementation in E-Government**

Rory V. O'Connor and Judith Lanigan, Dublin City University, Ireland

**Control and Simulation for Securities Corporate Strategy under  
Macroeconomic and Financial Environment:**

**Nomura Securities Corporation and Japanese Financial Market**

Yukio Ito, Osaka University of Economics, Japan

**What can Relief Organizations Learn from Global Operations Management?**

Markus Biehl, York University, Canada

**Decision Support Systems for the Quality of Life Industry**

Wim Smit, and Jonathan van Deutekom, HAN University, The Netherlands

**A Conceptual Model for Explaining the IT Investment Paradox in the Banking Sector**

Sarkis J. Khoury, with Erik Rolland, University of California, USA

**Decision Making in Operation Systems with Moving Elements**

Jerzy Józefczyk and Wojciech Thomas, Wroclaw University of Technology, Poland